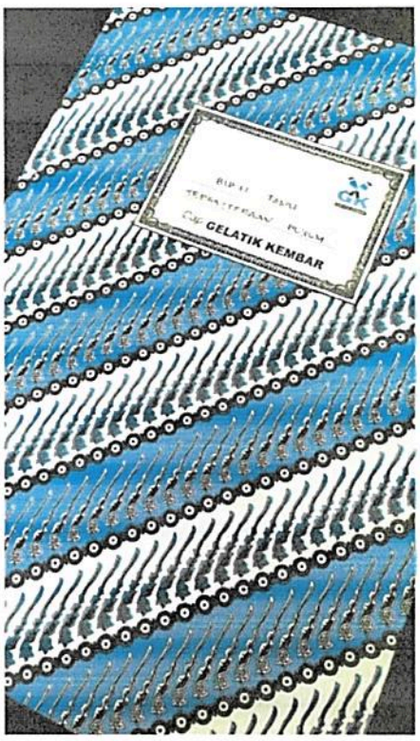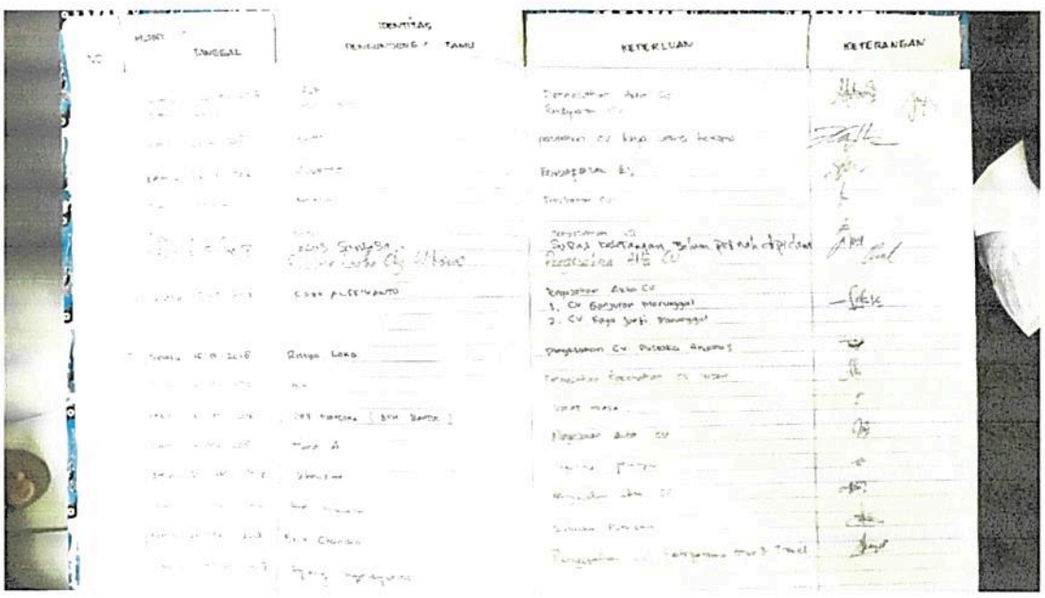BukuTamuSebagai Salah SatuAlatDukungPengendalianGratifikasi